



IMPORTANT NOTICE TO ASPIRUS HEALTH PLAN GROUPS AND INDIVIDUALS

EFFECTIVE 1/1/2025

Aspirus Health Plan is committed to continually improving our services and ensuring that you receive the best possible care and support. And, with your upcoming renewal, Aspirus Health Plan is pleased to announce an important change taking place effective 1/1/2025!

Pharmacy Benefit Management (“PBM”) Change

Starting January 1, 2025, Optum Rx will be our Pharmacy Benefits Manager. We anticipate this change will enhance our covered members’ experience in managing their prescription drug benefits!

With the PBM change, Aspirus Health Plan will also be changing our Specialty Pharmacy and home delivery (“mail order”) provider. A summary of those updates is noted below:

	Prior to 1/1/2025	Starting 1/1/2025
Pharmacy Benefit Manager	Navitus	Optum Rx
Specialty Pharmacy	Lumicera	Optum Specialty Pharmacy
Home Delivery	Postal Prescription Services	Optum Home Delivery

We know that there are likely many questions regarding these changes and how they might impact your covered members. Please see below for a partial Q&A with responses to some of the more frequently asked questions:

Will there be differences in the prescription drug formulary? What about the preventive drug list?

With any change to a new PBM, there are differences in the prescription drug formulary. Additionally, Aspirus Health Plan’s preventive drug list will also be updated.

Sometime in late 2024, Optum Rx will send a notice our to Aspirus Health Plan’s covered members announcing the change. Additionally, those notices will contain additional instructions and details on how members can verify if their prescription drugs will be covered starting 1/1/2025.

These additional support tools will include:

- Access to a **dedicated website** where members can look to see how their medications will be covered.
- Access to a **dedicated phone number** for members to call and ask questions.
- **Targeted communication pieces** specially designed to inform impacted members about the PBM change, potential formulary disruption, how and where to obtain specialty medications, etc.

Is the pharmacy network changing?

Yes, and while the pharmacy network is changing, the good news is that most members will continue to be able fill their medications using their existing retail pharmacies! Based on Aspirus Health Plan’s analysis, almost all Wisconsin based pharmacies, currently being utilized, are in Optum Rx’s pharmacy network.

In the event a member is using an out-of-network pharmacy, Optum Rx will notify those members, via letter, sometime in late 2024.

Can members continue to obtain 90-day supplies of medication at retail? What about those using home delivery/mail order?

Yes, members will continue to be able to fill up to a 90-day supply of non-specialty medications at their retail pharmacies.

If a member is currently using Postal Prescription Services as their home delivery/mail order provider, those prescriptions will be transferred to Optum Home Delivery. Optum Home Delivery will fill those medications starting 1/1/2025.

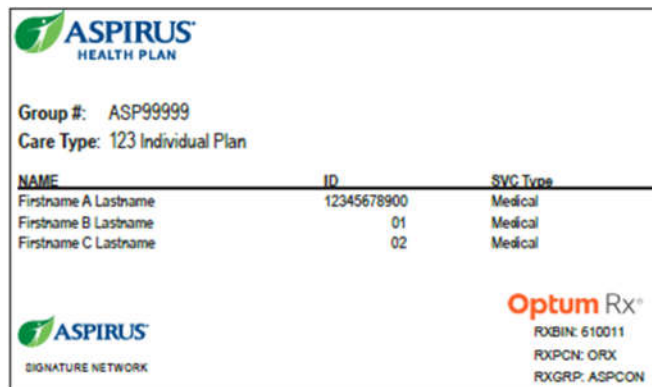
What about specialty medications?

For any member that is obtaining specialty medications through Lumicera, those prescriptions will be transferred to Optum Specialty Pharmacy. Optum Specialty Pharmacy will begin filling those medications starting 1/1/2025 and they will continue to be limited to a 30-day supply.

Additionally, members on specialty medications will be notified, in late 2024, regarding the change and the need to fill those specialty medications, through Optum Specialty Pharmacy, starting 1/1/2025.

Will members receive new Aspirus Health Plan identification cards?

Yes, all Aspirus Health Plan members will receive new identification cards prior to 1/1/2025. The new ID card will contain the updated prescription drug information pharmacists will need to submit claims as of 1/1/2025.



Additional questions?

Certainly, if you have any questions or concerns, you can contact us at 866-631-5404. Representatives are available from 7:00 AM CST – 5:00 PM CST Monday – Friday.

We thank you for placing your continued trust in Aspirus Health Plan – and we are confident that this change will enhance the service and the support you continue to receive from us!