



Weather/Low Attendance Closures and Behavior/Discipline Policy

The City expects the Witter Park Aquatics Center to be a safe, fun, family environment. Maintaining full staffing levels when there is not public demand for use of the Aquatics Center during inclement weather is not cost effective. Closing the pool due to low use and changing weather can be frustrating if someone travels to the pool or just arrived and paid a fee. The goal of this policy is to set expectations relating to these situations.

Weather Conditions

As a weather-dependent operation, the City reserves the right to close for the day, close early, or delay opening due to poor weather conditions. As a general guideline, when the weather conditions present any of the following characteristics, the facility's operating hours may change:

- 1) Low Temperature
- 2) Rain
- 3) Storm
- 4) Low Patron Load

Low Temperature Conditions

When the temperature remains $\leq 68^{\circ}\text{F}$ for the entirety of the day or does not achieve a temperature of $\geq 68^{\circ}\text{F}$ within 4 hours of the normal closing time the facility will not open. If the temperature is predicted to eventually reach $\geq 68^{\circ}\text{F}$ within 2 hours of opening, the facility may delay opening or open the park at the regularly scheduled time.

Rain / Storm Conditions

When storm conditions develop, if lightning is spotted and/or thunder is heard, the pools shall be cleared. Additionally, if lightning strikes within an 8-mile radius of the facility the pools must be cleared. Report any lightning or thunder directly to Head Guard to activate Storm Procedures. All patrons must be cleared from the pools & pool deck before Lifeguards are allowed to leave their posts. Patrons may move into the bathhouse or choose to leave the premises. Patrons shall not be allowed to return to the water until 30 minutes after the last observed lightning strike and/or thunder. If patrons decide to leave the premises they may receive a wristband with the date to return to the facility if we are able to reopen.

Low Patron Load

During periods of low attendance various attractions and/or pools within the Aquatic Center may be closed. This policy as well as staff reductions is administered at the discretion of the Head Guard or Supervisor.

Public Notice

If the aquatics center is required to delay opening due to inclement weather, the supervisor will review the weather and attempt to open within a 2-hour delay. If the weather does not allow the Aquatic Center to open within 4 hours of the normal closing time, the facility will be closed for the remainder of that day. Refunds will not be issued as a result of unscheduled facility closures due to weather.

The City will, to the best of its ability, maintain an aquatics information page with operational status, patron loading, and temperature in real time. This web page is: wirapids.org/witter-park.html

Behavior/Discipline:

Patrons under the age of 12 must be accompanied by an adult. Anyone unsupervised under the age of 12 will be asked to leave as a Level 2 Offense (listed below).

Behavior Description	Resulting Consequence(s)
Level 1 Offenses Disobeying pool safety rules Ignoring instructions or warnings by pool staff	Staff will issue violating patron(s) a stern warning to refrain from behavior.
Level 2 Offenses Refusing to cooperate with pool staff Being intentionally disrespectful to others Profanity Repeated Level 1 offenses	Patron asked to leave the facility for the day.
Level 3 Offenses Stealing, Violence, Fighting, Harassment, Bullying, Threatening Behavior, Disturbing the Peace Vandalism Weapons Possession of drugs alcohol, tobacco products Repeated refusal to follow staff instructions/repeated Level 2 offenses Other behavior deemed unacceptable by the staff or management	Many of these circumstances dictate the revocation of privileges of attending the facility for the remainder of the day or the entire season, regardless of possession of a season pass. Wisconsin Rapids Parks & Recreation Department reserve the right to confiscate season passes. The police will be summoned as necessary and such actions may be subject to criminal charges.

***No refunds will be issued for disciplinary actions taken or revocation of passes.**